DID YOU KNOW?

1. ... that we offer vegetarian and vegan dishes.

2. ... that with Autoload you no longer have to stand in line at the EC top-up machines, but can top up your credit directly at the checkout.

3. ... that, in addition to our coffee, some of our lemonades, teas and sweets are Fairtrade products.

4. ... that there is an inexpensive daily plate in our refectories.

YOU CAN FIND ALL MENUS ONLINE AT https://en.my-stuwe.de/refectory/
**YOUR ADVANTAGES**
- Reasonable prices
- Meeting place with friends
- Quality
- Variety
- Fast & uncomplicated

**Where does the food come from?**
We always pay attention to high quality and freshness when buying food. Meat and sausage products, baked goods, and fresh fruit and vegetables come from the region whenever possible and are delivered daily. This means, for example, that we can always put fresh toppings on our rolls.

**Are there vegetarian and vegan dishes?**
Every refectory serves vegan and vegetarian dishes on a daily basis. But you don’t have to give up meat or fish, we also offer that every day. Besides there is a salad buffet to choose from. In addition, our cafeterias have a varied, also vegetarian / vegan offer.

**PAYMENT SYSTEM**
Only cashless payment is possible in all refectories and cafeterias. Payments via Apple Pay and Google Pay can also be made. Please give priority to using student/employee ID or our Mensa card to ensure a smooth process at the checkouts. If you have any questions about card payments, contact one of our info points or send an email to kartenzahlung@sw-tuebingen-hohenheim.de. Our team will contact you and take care of everything else.

**Where can I top up my student card?**
You can use your Girocard to upgrade your ID card at the upgrade machines in all major refectories and cafeterias. The transaction is made by direct debit, and you do not need to enter your PIN code.

**What is Autoload?**
The easiest and most convenient way to top up your card is via Autoload. With this service, you can load new credit directly onto your student ID card at the checkout as soon as your card balance falls below a set limit during the purchase process.

https://en.my-stuwe.de/refectory/autoload/

**I have lost my EC card/ student ID. What should I do?**
If you lose your student ID, you must immediately inform the Studierendenwerk of the respective card serial number so that the card can be blocked for further payment functions. For this purpose, you are welcome to contact the colleagues at the Mensa/ Cafeteria cash desks or the InfoPoints. Alternatively, you can send an e-mail to kartenzahlung@sw-tuebingen-hohenheim.de. If you lose your EC card, please inform the Studierendenwerk as soon as possible in order to prevent misuse of your EC card. ATTENTION: Blocking the EC-card at the respective bank alone is not sufficient!

**SUSTAINABLE AND FAIR**
Do you like to drink your coffee on the way to class? Then try to do without a disposable cup and bring your own reusable coffee cup – or take five minutes and enjoy it directly in the cafeteria from one of our cups. You’ll reduce unnecessary waste and your Fairtrade coffee is sure to taste even better. You can also get your own reusable cup in our cafeterias.

**MENSAVITAL**
Under the mensaVital brand, we offer easily digestible and nutritionally balanced meals with lots of fresh and healthy ingredients in the Morgenstelle, Shedhalle and Prinz Karl refectories in Tübingen and in the Reutlingen and Hohenheim refectories.

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**Note**
Information about allergens and additives can be found in our dining halls and cafeterias on a daily basis in each serving area on monitors, notices or in our allergen folder.